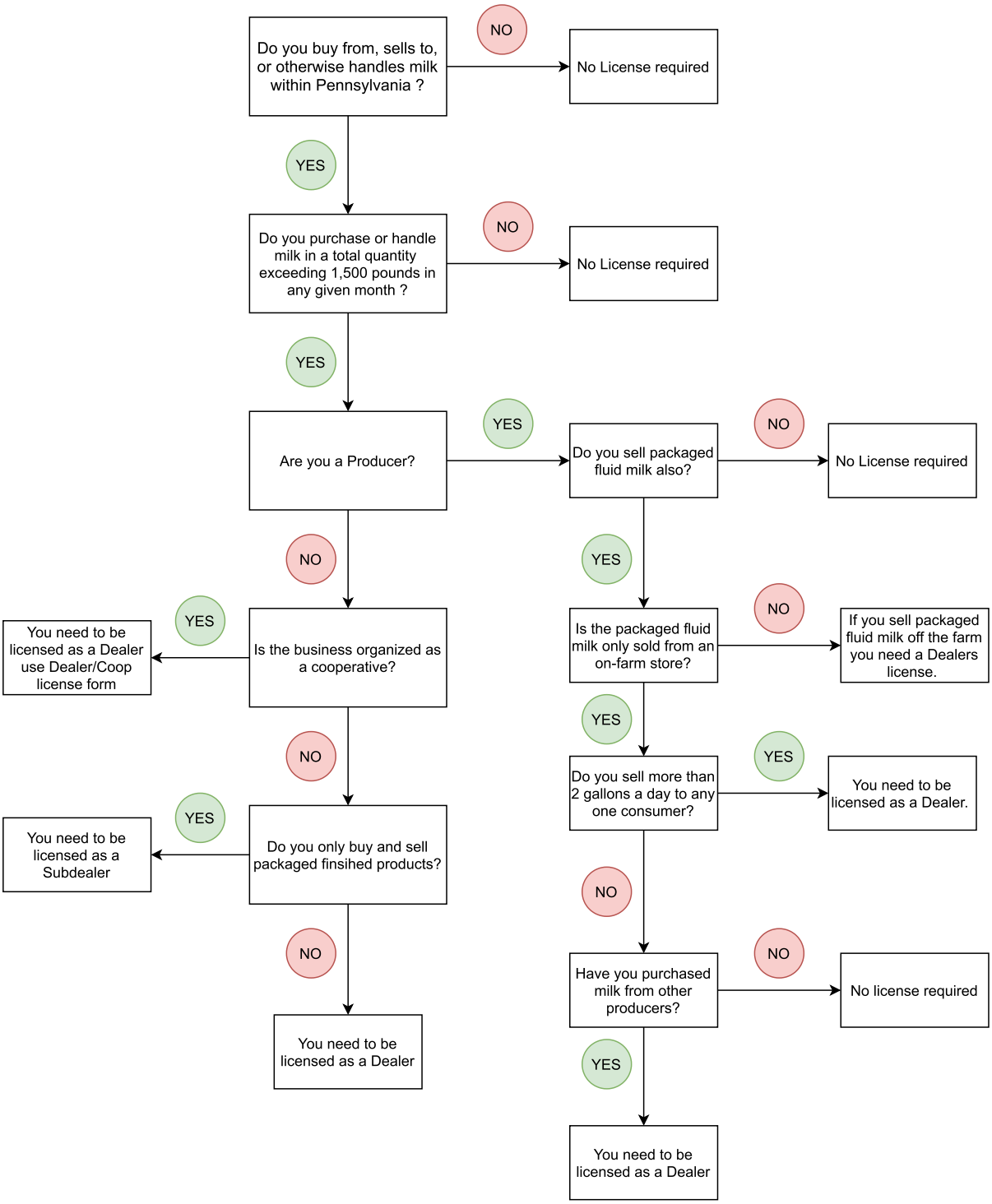Licensing Flowchart